# DEPARTMENT OF BUSINESS ADMINISTRATION

# **PREAMBLE**

UG : Course Profile, list of courses offered to other department and the syllabi of courses offered in the first and second semesters along with evaluation components III & IV (with effect from 2018- 2021 batch onwards)

# **COURSE PROFILE BBA**

- **PSO 1:** Development of communication skills, interpersonal relationships and ability to work as a team.
- **PSO 2:** Analysis of the business scenario, organizational context and capability to apply management principles
- **PSO 3:** Ability to apply the inter-disciplinary approach to solve business problems.
- **PSO 4:** Cultivation of rational approach to make decisions for optimal use of resources and maximize returns.

Sem	Part	Category	Course Code	Course Title	Contact Hrs/		Credit	
					Week	Min	Max	
	I	LANGUAGE -I	UTAL105/ UTAL106			2	3	
	II ENGLISH-I		UENL107/ UENL108	Basic English I/Advanced English	5	3	4	
		CORE-I	UBAM105	Management Thoughts And Thinkers	2	1	1	
	III	CORE-II	UBAM106	Business Organization	5	4	4	
I	111	CORE-III	UBAM108\ UCOM104\ UCCM102	Financial Accounting	6	5	5	
		Allied - I	UCEA103	Business Economics	6	5	5	
	IV Value Education				2	1	1	
				TOTAL	30	21	23	
	I	LANGUAGE -II	UTAL205/ UTAL206	Basic Tamil I/Advanced Tamil I/ French I /Hindi I	4	2	3	
	II	ENGLISH-II	UENL207/ UENL208	Basic English I/Advanced English	5	3	4	
		CORE-IV	UBAM206	Business Environment	4	4	4	
		CORE-V	UBAM207	Principles of Management	5	5	5	
		CORE-VI	UBAR201	Workshop on Decision Making	1	1	1	
		Allied - II	UCOA203	Accounting Package Theory	2	2	2	
		Allied Practical I	UCOR 203	Accounting Package Practical	3	2	2	
II	IV	Non Major Elective			4	2	2	
		Soft skill			2	1	1	
	V	Extension			-	1	2	

		Programme /					
		Physical					
		Education					
		Т	l	TOTAL	30	22	25
		CORE-VII	UBAM308/ UCOM306/ UCCM306	Marketing Management	5	4	4
	III	CORE-VIII	UBAM310/ UCOM305/ UCCM305	Cost Accounting	5	4	4
		CORE –IX	UBAM311	Business Communication	4	2	2
		CORE –X	UBAM312	Creative and Innovative Management	4	2	2
III		CORE –XI	UBAM313	Business Analytics for Managers	5	5	5
		Allied-II	UMAA301	Business Statistics	5	5	5
	IV	Value Education			2	1	1
			T .	TOTAL	30	23	23
		CORE-XII	UBAM405	Production & Materials Management	5	4	4
		CORE-XIII	UBAM406	Organizational Behaviour	6	5	5
		CORE-XIV	UBAM407	Human Resource Management	5	4	4
	III	Allied-III	UMAA410	Quantitative Techniques In Business	5	4	4
		Allied-IV	UCSA407	Cyber security in Finance	3	3	3
		Allied Practical II	UCSR413	Cyber security Lab	3	2	2
IV		CORE –XV	UBAR401	Workshop On Creative Thinking Skill	1	1	1
	IV	Soft Skill			2	1	1
	V	Extension Programme/ Physical Education			-	-	2
			·	TOTAL	30	24	26
		CORE-XVI	UBAM507	Business	2	-	-
		CORE-XVII	UBAM508	8	6	6	6
	III	CORE-XVIII	UBAM509		6	6	6
		CORE-XIX	UBAM504/ UCOM507/ UCCM507	Management Accounting	6	5	5
V		CORE-XX	UBAM510	Business Informatics	5	5	5
	IV	Online Courses		NPTEL/Spoken Tutorial	3	1	2
	IV	Value Education			2	1	1
				TOTAL	30	24	25
	III	CORE XXI	UBAM608	8	6	4	5
	CORE-XXII UBAM611/ Financial Management				6	5	3

			UCOM614/ UCCM614				
		CORE-XXIII	UBAM612	Start ups of Small and Medium Unit Establishment	5	5	5
		CORE – XXVI	UBAR601	Workshop On Leadership Skills	1	1	1
		CORE-XXV	UBAP601	Project	6	5	5
		VIVA VOCE	UBAM611	Comprehensive Viva	ı	1	1
VI			UBAO609	Consumer Affairs			
			UBAM309/UBA	Financial Markets and		4	
		Major	O610	Services			
			UBAO604	Customer Relationship Management			
		Elective	UBAO605	Retail Management	6		4
			UBAO606	Emerging Business Practices In India			
			UBAO607	Industrial Relations			
			UBAO608	Rural Marketing			
	IV	Soft Skill			2	1	1
	V	Extension					2
	Programme/						_
	TOTAL						28
		180	140	150			

# COURSES OFFERED TO OTHER DEPARTMENTS

Semester	Close				Contact/	Cre	edit
Semester	Class	Category	Course Code	Course Title	Week	Min	Max
II	I ISM	ALLIED	IUBAA202	Business Communication	5	5	5

# NON MAJOR ELECTIVES

			Course		Contac	Cre	edit
Semester	Part	Category	Code	Course Title	t/ Week	Min	Max
II	IV	Non major Elective –I	UBAE202	Leadership Skills	4	2	2
III	IV	Non major Elective-II	UBAE304	Rural Management	4	2	2

# EXTRA CREDIT EARNING PROVISION

		Course		Cre	edit
Semester	Category	code	Course Title	Min	Max
II	Internship	UBAI201	Summer Internship	-	1
IV	Internship	UBAI401	Summer Internship	-	1

#### SELF STUDY PAPER

				Contact Cre		edit
Semester	Category	Course code	Course Title	/ Week	Min	Max
III	CORE-XXVI	UBAS201	Office Management	2	1	1
IV	CORE-XXVII	UBAS401	Travel and Tourism Management	2	-	1
V	CORE-XXVIII	UBAS501	Business Ethics	2	-	1
VI	CORE- XXIX	UBAS502	Corporate Social Responsibility	2	-	1

### **UBAM105 MANAGEMENT THOUGHTS AND THINKERS**

Semester: ICredit: 1Category: CORE IHours/week: 2Class & Major: I BBATotal Hours: 26

# **Objectives:**

# To enable the students

- Understand the school of management thoughts.
- Identify the contributions of various management disciplines.
- Analyse the impact of contributions in present management scenario

# **UNIT - I EARLY MANAGEMENT THOUGHT**

6 Hrs

Contribution of Robert Owen- Charles Babbage- Andrew Ure- Charles Dubin

### **UNIT - II PRODUCTION**

3 Hrs

Contribution of F.W.Taylor-Carl Barth- H.L.Gantt- Frank Gilberth and Lillian Gilberth- Roosevelt

#### **UNIT - III ORGANISING**

8 Hrs

Contribution to management thinking by Henry Fayol, Weber theory of bureaucracy, James Mooney, Ralph C.Davis, Harrington Emerson, Mooris L.Hook, Administrative management theory

### **UNIT - IV HUMAN RELATIONS**

5 Hrs

Hawthorne studies- Revisited Hawthorne studies- Democratisation of work place - Room study - Illumination study- The interviewing program

#### **UNIT -V MARKETING**

4 Hrs

Peter Drucker – Prahalad- Michel Porter- Elton Mayo- Mary P Follet

#### **Text Book**

• Daniel. A. Waren, Authur G. Bedeian, *The Evolution of management thoughts*, J.W.S Publications 2013.

### **Reference Books**

- Terry Williams, Management science in practice, PB Publications, New delhi 2008.
- Augus C Kwok, *The Evolution of management thought*, Handcover Publications, Mumbai 2009

• Cristina M.Giannantonia, Amy E.Hurley-Hanson, *Journal of business and management* W.D.Institution, New Delhi 2009

### **Online References**

- www.nou.edu.ng
- www.globalview.org

# **UBAM106 BUSINESS ORGANIZATION**

Semester : I Credit : 4
Category : Core II Hours/week : 5
Class & Major : I BBA Total Hrs : 65

# **Objectives:**

### To enable the students

- Understand the concepts of business and business organisation.
- Differentiate various types of business organizations
- Assess the impact of recent business organizations in India.

### UNIT - I INTRODUCTION TO BUSINESS ORGANIZATION

**12 Hrs** 

Meaning –Definition- Characteristics and objectives of Business Organization-Evolution of Business Organization.

### **UNIT - II FORMS OF BUSINESS ORGANIZATION**

**12 Hrs** 

Forms of business organization- sole trader, partnership- Joint Hindu family systemjoint stock companies- cooperative societies- public utilities and public enterprises, Trade association and Chamber of Commerce- case studies.

# **UNIT - III ESTABLISHING A BUSINESS UNIT**

**16 Hrs** 

Establishing a new business unit- Meaning of Promotion- Features for business- Plant location- Plant Layout & size of business unit- Location of industry-Industrial estates & District industries centre- case studies.

# **UNIT - IV BUSINESS COMBINATIONS**

12 Hr

Meaning- Causes- Objectives-Types & Effects- Forms- Mergers -Takeovers - Acquisitions-case studies.

### UNIT - V IMPACT OF LPG ON INDIAN BUSINESS ORGANIZATIONS 13 Hrs

Liberalization, Privatization& Globalization Concept-MNCs& Transnational Companies-Meaning, Strengths and Weaknesses- Effects on Indian Business Organizations-Outsourcing-case studies.

#### **Text Book**

• C.B.Gupta, *Business organization & Management*, Sultan Chand Publications, Delhi, 2010.

### **Reference Books**

- Arunachala, *Business organization & Management*, Himalaya Pub House, Chennai, 2008.
- Tulsian, Business organization, Pearson Education, New Delhi, 2007.

• M.C. Shukla, *Business organization & Management*, Sultan Chand Publications, Delhi, 2008.

### **Online Referrences**

- www.b-u.ac.in/sde\_book/ b.com\_bs.pdf.
- www.nios.ac.in/media/document/vocinservices/m1-3f.pdf/
- www.stkevinscollege.com/corrybusorg.html.

# **UBAM108\UCOM 104\ UCCM102 FINANCIAL ACCOUNTING**

Semester : I Credit : 5
Category : Core IV Hours/Week: 6
Class & major: I BBA/I B.Com/ I Total Hours : 78

# **Objectives**

# To enable the students

- Understand the need for record keeping in business
- Create awareness about the methods of book keeping.
- Prepare financial statement.

# **UNIT I INTRODUCTION**

16 Hrs

Meaning and scope of Accounting, Basic Accounting Concepts and Conventions-Objectives of Accounting-Accounting Transactions- Double Entry Book Keeping -Journals, ledger, Preparation of Trial Balance- final accounts with adjustments.

# UNIT II SINGLE ENTRY SYSTEM

16 Hrs

Single Entry- Meaning, Features, Defects, Differences between single Entry and Double Entry System- Statement of Affairs Method- Conversion Method (Only simple Problems)

# UNIT III BRANCH & DEPARTMENTAL ACCOUNTS

16 Hrs

Branch accounts M- Dependent branches- Debtors system- Stock & Debtors System- Independent branch (Excluding Foreign branch) Departmental accounting - Basis for allocation of expenses - Interdepartmental transfer at cost or selling price- Treatment of expenses which cannot be allocated.

### UNIT IV HIRE PURCHASE SYSTEM

**14 Hrs** 

 $\label{eq:continuous} \mbox{Hire purchase system - Calculation of Interest - Default and repossession - Hire purchase Trading Accounts.}$ 

# UNIT V PARTNERSHIP ACCOUNTS

16 Hrs

Partnership accounts - Admission - Retirement, Death, Dissolution & Insolvency of Partners (Garner Vs Murray)

# Text book

• T.S. Reddy & A. Murthy, *Financial Accounting* - Margham Publications – Chennai 2016

### Reference books

- R. L. Gupta & V. K. Gupta, Advanced Accounting Sultan Chand & Sons New Delhi., 2017
- Jain & Narang, Financial Accounting- Kalyani Publishers- New Delhi, 2016

# **UBAM206 BUSINESS ENVIRONMENT**

Semester : II Credit : 4
Category : Core V Hours/week : 4
Class & Major : I BBA Total Hours : 52

### **Objectives:**

### To enable the students

- To identify the components of Business Environment.
- To compare the importance of a variety of environmental variables.
- To assess the impact of environmental variables on business.

### UNIT - I INTRODUCTION TO BUSINESS ENVIRONMENT 10 Hrs

Business - Scope - Characteristics - Business Goals - Criticisms - Business Environment - Objectives - Types Of Environment- Factors Affecting Business Environment-Physical Environment- Case Studies.

### **UNIT - II ECONOMIC ENVIRONMENT**

12 Hrs

Nature-Economic Factors- Basic Economic System Economic Planning- Privatization -Nature-Objectives- Privatization Routes - Case Studies.

# UNIT - III POLITICAL AND LEGAL ENVIRONMENT

10 Hrs

Political Institutions-Legislature ,Executives, Judiciary, Judiciary Activism-Government in Business-Regulatory, Intervention, Participatory Roles- Case Studies.

# UNIT - IV SOCIAL AND CULTURAL ENVIRONMENT

10 Hrs

Social and Cultural Environment-Nature-Impact of Culture on Business Culture and Goods, Services - People's Attitude to Business and Work - Social Responsibility of Business-Business and Society - Case Studies.

# UNIT - V TECHNOLOGICAL AND GLOBAL ENVIRONMENT 10 Hrs

Features-Impact of Technology- Technology and Society-Economic Effects-Management of Technology-Global Environment Nature-Manifestation-Benefits and Problems from MNC's - Challenges of International Business- Case Studies.

# **Text Book**

• K. Aswthappa, *Essentials of Business Environment*, Himalaya Publishing House., Chennai, 2011

# **Reference Books**

- Rosy Joshi , Business Environment, Kalyani Publications, mumbai 2010.
- V. Neelamegam, *Business Environment*, vinda Publication, (P) Ltd, Maharashtra. 2008.
- Francis Cherunilam, Business Environment, Tata Mc Graw hill Co, New Delhi, 2010
- Pippa Riley, Business *Environment*, Vika Publication, 2009.

### **Online References**

- www.icsi.in /study material foundation/ bee.pdf.
- www.ddegjust.ac.in/studymaterial/mcom/mc-103.pdf.
- www.icaiknowledgegateway.org/littledms/folder/chapter-1-business-environment.pdf.

# **UBAM 207 PRINCIPLES OF MANAGEMENT**

Semester : II ` Credit : 5
Category : Core III Hours/week : 5
Class & Major: I BBA Total Hours : 65

# **Objectives:**

### To enable the students

- Identify the management concepts.
- Recall the Management Principles.
- Apply the management principles in Business.

### UNIT - I LEVELS OF MANAGEMENT AND PLANNING

12 Hrs

Levels of management – Roles of manager, Management as a Science or Art – Approaches to management- Definition– Nature – Importance – Forms – Types – Steps in Planning – Objectives – Policies – Procedures and Methods – Nature and Types of Policies – MBO – Case Studies.

### **UNIT - II DECISION MAKING**

10 Hrs

Decision Making – Process of Decision making – Types of Decisions – Problems involved in Decision making – Forecasting – Decision Tree – Case Studies.

# **UNIT - III ORGANIZING**

**14 Hrs** 

Organizing - Nature & Importance - Principles of Organizing Delegation & Decent realization - departmentation - Span of Management. Organizational structure - Line & staff and functional - Organizational charts and manual - making organizing effective - Staffing.

# UNIT - IV DIRECTING 14 Hrs

Function of directing – Motivation – Major Theories of motivation (Need hierarchy theory – hygienic approach – Expectancy Theory – Mc clelland theoy) – 4 Motivation techniques – Leadership – Definition –Theories and approach to leadership – Styles of leadership – Types – Case Studies.

# UNIT - V CONTROLLING& CO-ORDINATION

**15 Hrs** 

Nature – Problems – Effective coordination- Control – Nature – Basic control process – Importance – Control techniques – traditional and non-traditional Control devices – Use of Computers in managing information – Case Studies.

### **Text Book**

• Tripathi P.C. & P.N. Reddy, *Principal of Management*, TMH, 4th Edition 2007.

#### **Reference Books**

- L.M. Prasad, *Principles and practices of Management*, Sultan Chand & Sons.Delhi, 2009.
- G.Swarnalatharaju, *Principles of Management*, Scitech Publications Pvt Ltd. Chennai 2007
- George Terry, *Principles of Management*, A.I.T.B All India Travel Pvt Ltd, 2006.

# Courses offered to other department UBAA201 BUSINESS COMMUNICATION

Semester : II Credit : 5
Category : Allied Hours/week : 5
Class & Major: I ISM Total Hours : 65

# **Objectives**

# To enable the Students

- Develop their communication skill.
- Inculcate the basics skills in writing and reading.
- Prepare agenda and minutes.

### **UNIT-I Introduction to Communication**

16 Hrs

Meaning and importance of business communication – Methods - Types – Communication process – Objectives – Principles of Effective Communication.

### **UNIT-II Business Letters**

12Hrs

Business letters – Structure of a letter – Qualities of a good business letter – Business enquiries Bank correspondence – Insurance correspondence-Email Etiquettes..

### **UNIT-III Promotional Letters**

13Hrs

Collection letters - Circular letters - Offer and Quotations - Orders - Execution of orders - Letters of complaints - Application for situations - Sales letters - Goodwill letters.

### **UNIT- IV Communication Media**

12 Hrs

Communication media – Telephone, Fax, Email, Internet, Intranet Extranet, Mobile phones- Video Conferencing-

# **UNIT- V Correspondence of a Company Secretary**

12 Hrs

Correspondence of a company secretary – Preparation of Agenda and Minutes-Report writing and types of reports.

#### Text book

• Rajendra Pal and Korlahalli – Essentials of Business Communication, S.Chand Publications, 2009.

### Reference books

• Ramesh M.S. PattanShetty "Effective Business English and correspondence", S.Chand & Son,2006.

• Shurter," Effective letters and Business law", TMH Publications, 2008.

# **UBAE202 LEADERSHIP SKILLS**

(This course replaces UBAM504 found in Academic Booklet II)

Semester : II Credit : 2
Category : Non major Elective – I Hours/Week : 4
Class & Major: I UG Total Hours : 52

# **Objectives**

#### To enable the Students

- Understand the importance & effects of leadership.
- Make use of the leadership skills in student's life.
- Inspire them to become a leader.

### **UNIT - I Introduction of Leaders**

10Hrs

Who are leaders – Examples of Successful leaders – Their Contribution- Mahatma Gandhi, Nelson Mandela, Mother Theresa – Leadership styles .

### **UNIT - II Business Leaders**

10Hrs

Indra Nooyi-Kiran Mazumdar-Ratan Tata-Warren Buffet-Bill Gates-Narayana Moorthy- Dhirubai Ambani-Their contributions and Value Systems

### **UNIT III Leadership Theories**

10 Hrs

Leadership Theories – essentials of future leaders - future of leadership - challenges faced Leadership theory.

### **UNIT IV Situational leadership**

12 Hrs

Situational leadership – management effectiveness Vs leadership effectiveness – successful leadership Vs effective leadership – determinants of situational leadership.

# **UNIT V Leadership effectiveness**

10 Hrs

Leadership effectiveness – meaning-Requirements-Prerequisites for leadership for 21st century organization-Ethical Leadership-Value Based Management.

# **Text book**

• James A.F. Stoner, R.Edward Freeman, Daniel R.Gilbert, "Management", prentice. Hall of India, Delhi, 2007.

### Reference books

- Dinkar Pagare, "Principles of management", Sultan Chand, Delhi, 2002.
- Koontz and O'donnel, "Essentials of management", Tata McGraw Hill, Delhi, 2002.

• Terry Franklin, " *Principles of Management*", All India Publishers and Distributors, New delhi 2000.

# Self Study Paper UBAS201 OFFICE MANAGEMENT

Semester: II Credit : 1
Category: Self Study I Class & Major : IIUG

# **Objectives:**

# To enable the Students

- Identify the importance of office & its functions.
- Determine the best environmental conditions for an office.
- Evaluate different types of equipments used in office.

# **UNIT - I INTRODUCTION TO OFFICE MANAGEMENT**

Meaning and Scope – Function and qualifications of Office manager – Office layout-Flow of work – Organization charts and manual.

# **UNIT - II OFFICE ACCOMMODATION**

Administrative arrangements and physical conditions — Centralization and Decentralization of Office services — Office Accommodation and Layout — Office Furniture.

### **UNIT - III OFFICE EQUIPMENTS**

Reproduction equipments - Typewriter - Duplicators - Photocopier Franking machines - Communication equipments - Intercom - Telephone - Telex - Tele printers - PABX - PBX - STD - Storage Equipments Use of Computers in Office Management.

# **UNIT - IV OFFICE SYSTEMS AND PROCEDURES**

Procedure – Routine – Methods – Paper work in office – Filing functions – Essentials of good filing- system – Central vs Departmental Filing.

### **UNIT - V OFFICE AUTOMATION**

Mail service – Handling mail postal Services – Post bag and Post box numbers Registered and Insured posts - VPP - Office Supervisor – Meaning and characteristics of supervisor – Internet – Intranet – Extranet – Recent trends in office management.

#### **Text Book**

• Chopra P. K, *Office Management*, Sultan Chand & Sons, Delhi, 2010.

#### **Reference Books**

- Littlefield CL and Peterson RL and Chand.S, *Modern Office Management*, 2009.
- Dubey.N.B, Office Management, Global India PublicationPvt, 2009.
- Tandon.B.N, Office Management, Sultan Chand & Sons, Delhi, 2010.
- Sahoo.S.C & BalDev Kar., Office Management, Himalaya Publishing, 2008.

#### **Online Reference**

• www.b-u.ac.in/sde\_book/bcom\_bs.pdf

# **UBAR201 DECISION MAKING SKILLS**

Semester : II Credit : 1
Category : Core VI Hours/week : 1
Class & Major : I BBA Total Hours : 13

# **Activities related with following topics**

• Identifying the challenges

• Prioritizing the problem

Brainstorming

• Evaluating positive and negative consequences of each solutions

• Select the solution and take responsibility for action.

# **Evaluation Pattern for Executive Workshop**

<u>CIA</u>

Daily Practical assessment: 60 marks

Test I Viva I Test II Viva II ESE

Record/PE/Viva : 40 marks

100marks

III & IV Evaluation Component OF CIA

Sem	Category	Course Code	Course Title	Component III	Component IV
	CORE – I	UBAM105	Management thoughts and thinkers	Presentation Of Recent Article from News Papers	Case Study
	CORE – II	UBAM106	Business Organization	Chart Presentation	Album Making
I	CORE-III UBAM108\\COM 104\\UCCM102		Financial Accounting	Problem Solving	Financial statement analysis
	Allied - I	UCEA103	Business Economics	Assignment	Poster Presentation
	CORE-IV	UBAM207	Principles of Management	Assignment	Poster Presentation
II	CORE-V UBAM206		Business Environment	Case Study	Experiential Learning
n	ALLIED UBAA202		Business Communication	Assignment	Writing Business Letters for various situation
	Non major Elective –I	UBAE202	Leadership Skills	Assignment	Log book of business Leaders
	CORE- XXVI	UBAS201	Office Management	Assignment	Case study